



The City of Perry and WM are proud to announce the new residential solid waste program that begins **April 10, 2023!**



**IMPORTANT: PLEASE READ ALL OF THE PROGRAM INFORMATION CONTAINED IN THIS GUIDE TO BE SURE YOU GET THE MAXIMUM VALUE FROM THE PROGRAM.**

## NEW RESIDENTIAL REFUSE SERVICE CONTRACT

City Council has approved a three-year contract with WM for residential refuse service. The collection process will be done with automated trash trucks, so there is a specific placement location and orientation of the carts that will need to be followed when carts are placed at the curb for collection.

Services offered as part of residential service:

- First scheduled pick up day is Friday April 14 and every Friday going forward.
- One free bulk item pick up per week

### FREQUENTLY ASKED QUESTIONS

**Do I have to use the carts?** Use of the cart for trash is required.

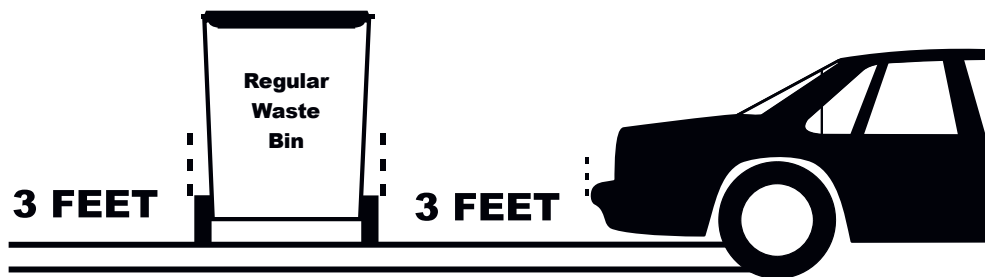
**What if I have more material than the cart will hold?** Contact WM when you have more material than the carts will hold.

**Can I have more than one cart?** Yes, WM will provide additional carts for an additional charge. Contact WM for information.




**What if my cart is lost or damaged?** Every cart has a serial number coded to the address where originally delivered. Contact WM for information on cart replacement and warranty.

**Whom do I contact if I have questions?** Contact WM at 866.797.9018

**Please place your containers with the lids opening towards the street with a minimum of three feet between each container and other objects.**



### WHAT'S NEW?

-  Cart use is required.
-  Residents can acquire additional carts at a charge. Contact WM for pricing information.
-  Every cart has a serial number coded to the address where originally delivered. Contact WM for information on cart replacement and warranty.



**QUESTIONS???** CONTACT WM CALL 866-797-9018 OR EMAIL: [customerservice\\_MIOHIN@wm.com](mailto:customerservice_MIOHIN@wm.com)