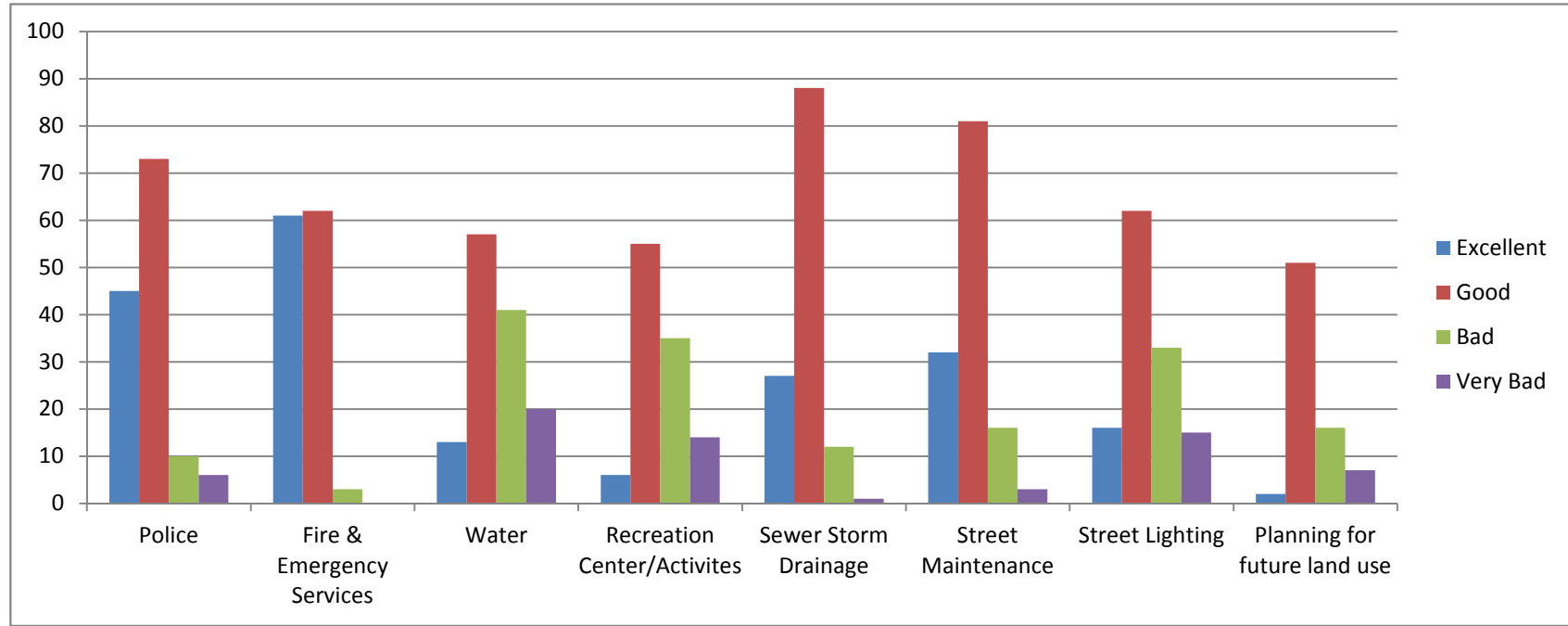


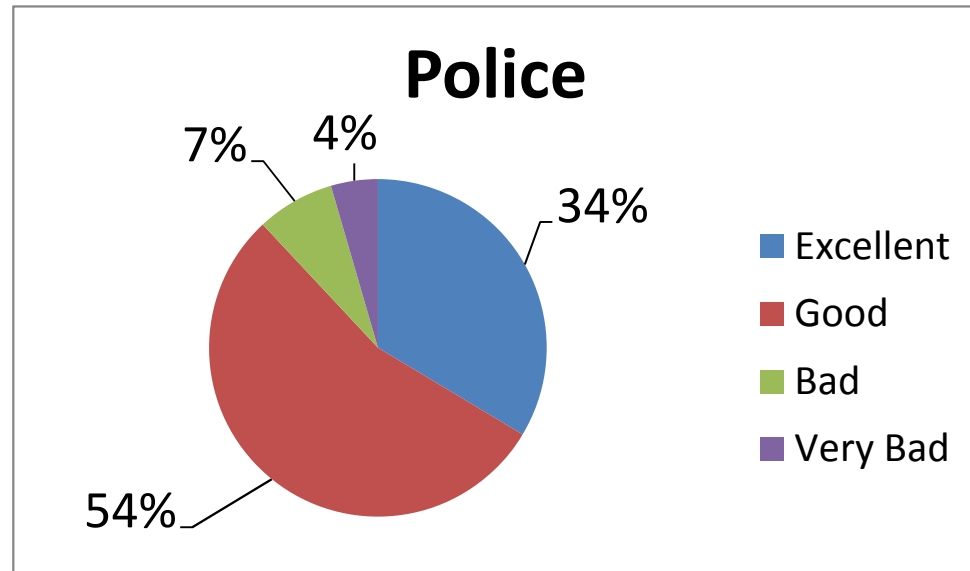
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Police	45	73	10	6	134
Fire & Emergency Services	61	62	3	0	126
Water	13	57	41	20	131
Recreation Center/Activites	6	55	35	14	110
Sewer Storm Drainage	27	88	12	1	128
Street Maintenance	32	81	16	3	132
Street Lighting	16	62	33	15	126
Planning for future land use	2	51	16	7	76



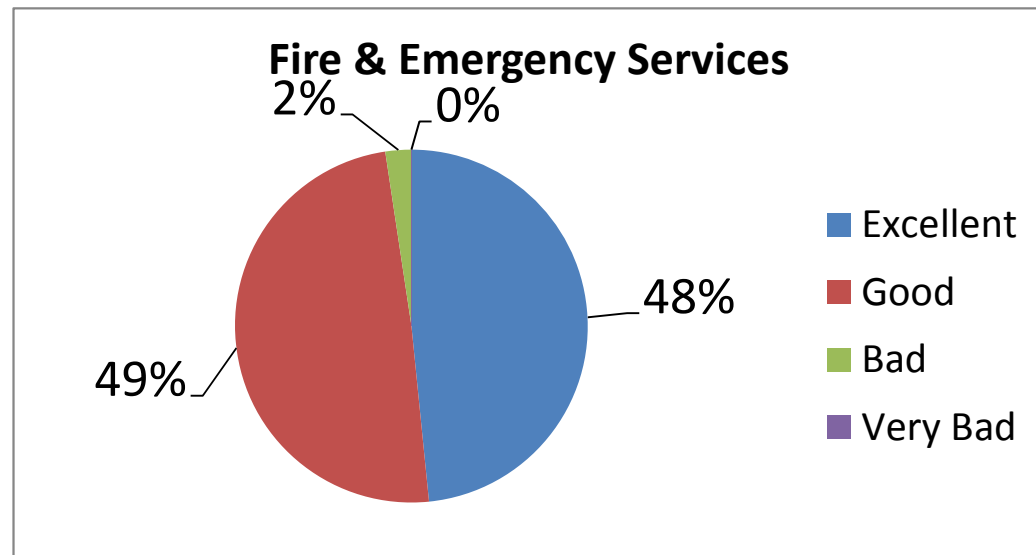
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Police	34%	54%	7%	4%	100%
Fire & Emergency Services	48%	49%	2%	0%	100%
Water	10%	44%	31%	15%	100%
Recreation Center/Activites	5%	50%	32%	13%	100%
Sewer Storm Drainage	21%	69%	9%	1%	100%
Street Maintenance	24%	61%	12%	2%	100%
Street Lighting	13%	49%	26%	12%	100%
Planning for future land use	3%	67%	21%	9%	100%



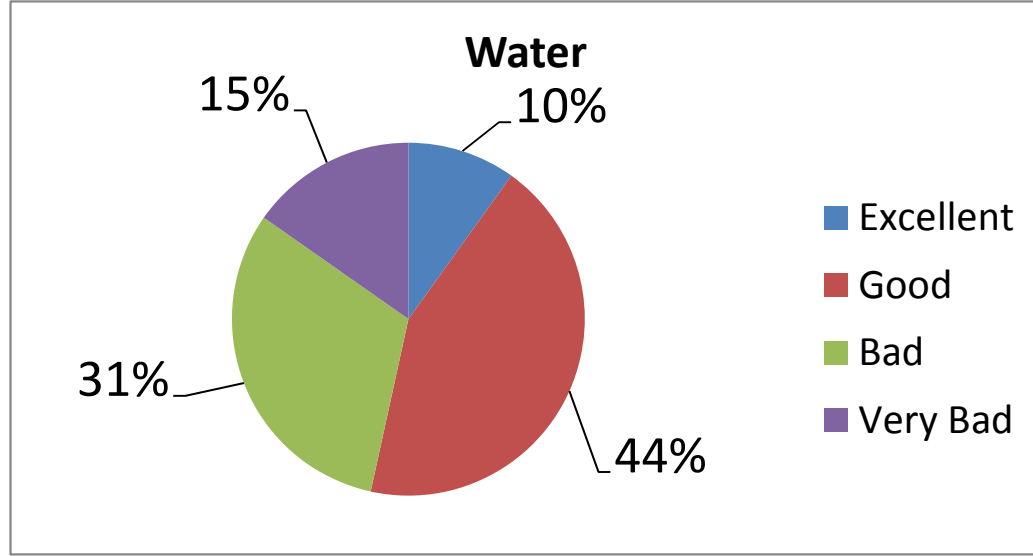
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Fire & Emergency Services	48%	49%	2%	0%	100%



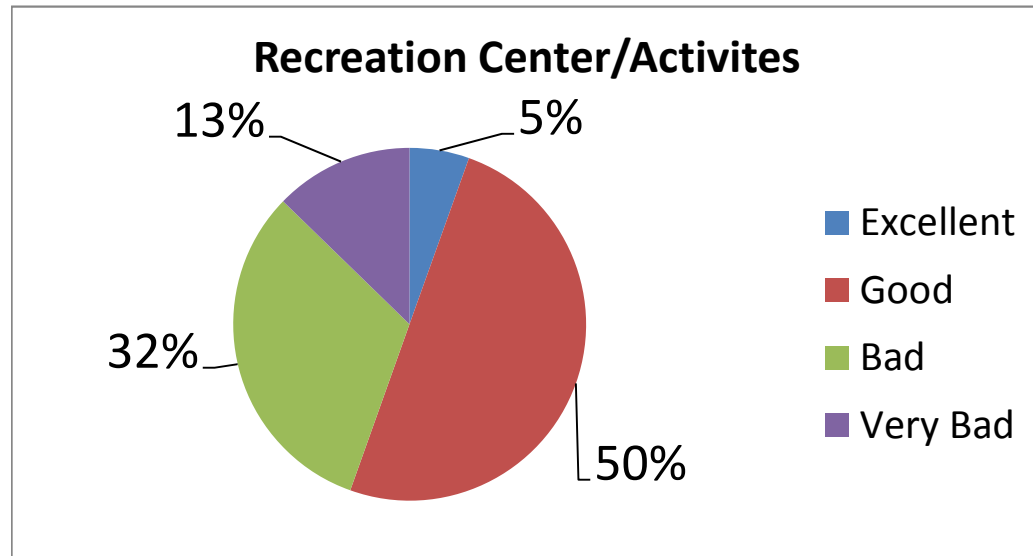
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Water	10%	44%	31%	15%	100%



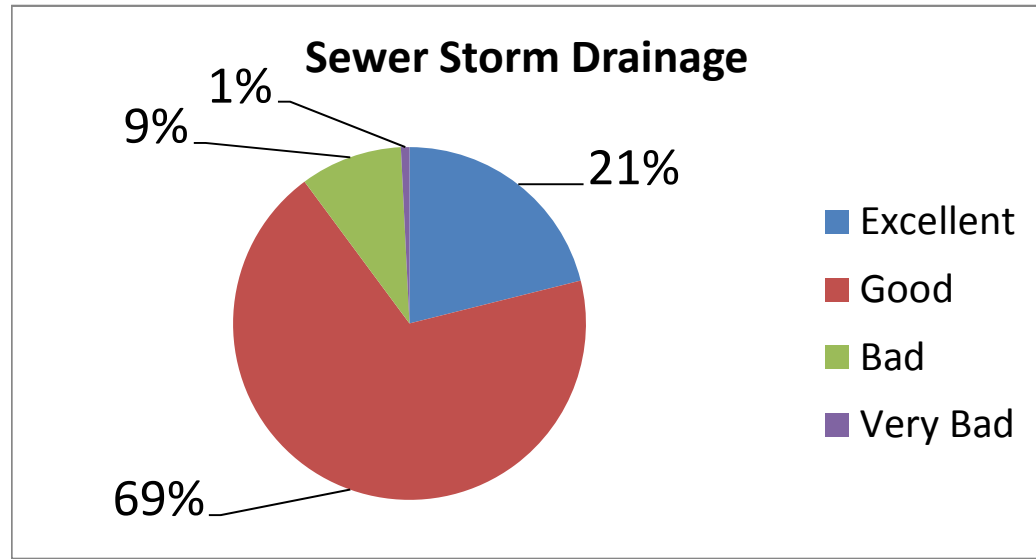
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Recreation Center/Activites	5%	50%	32%	13%	100%



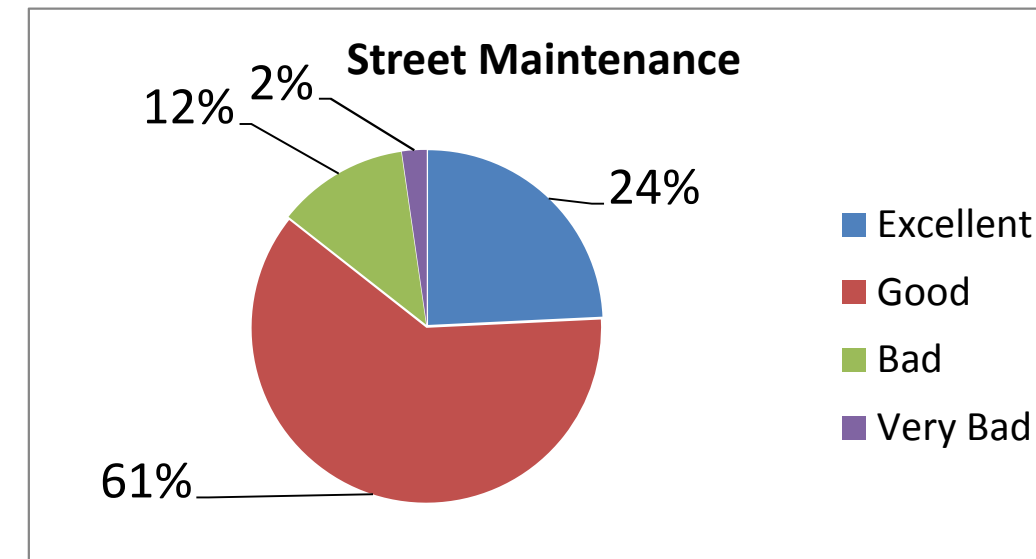
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Sewer Storm Drainage	21%	69%	9%	1%	100%



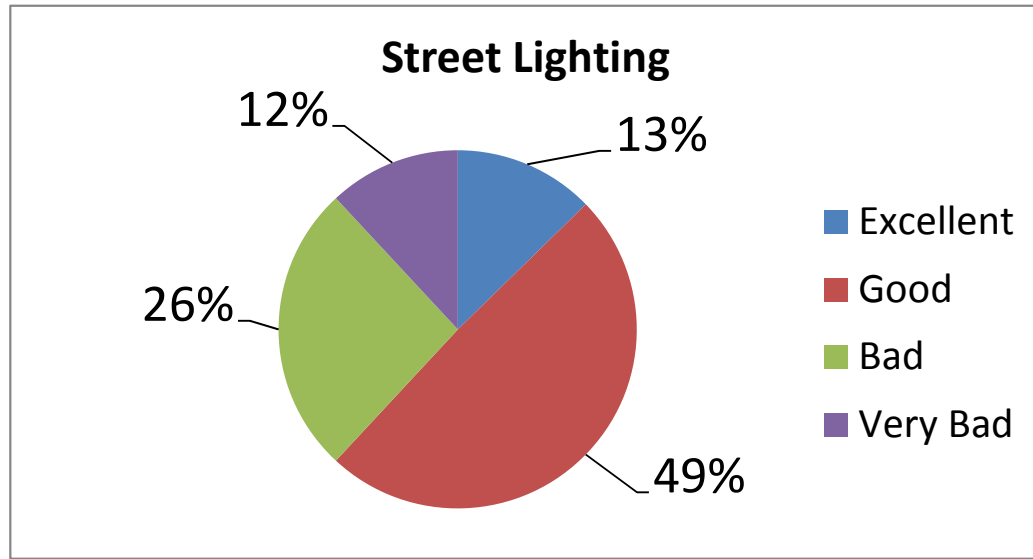
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Street Maintenance	24%	61%	12%	2%	100%



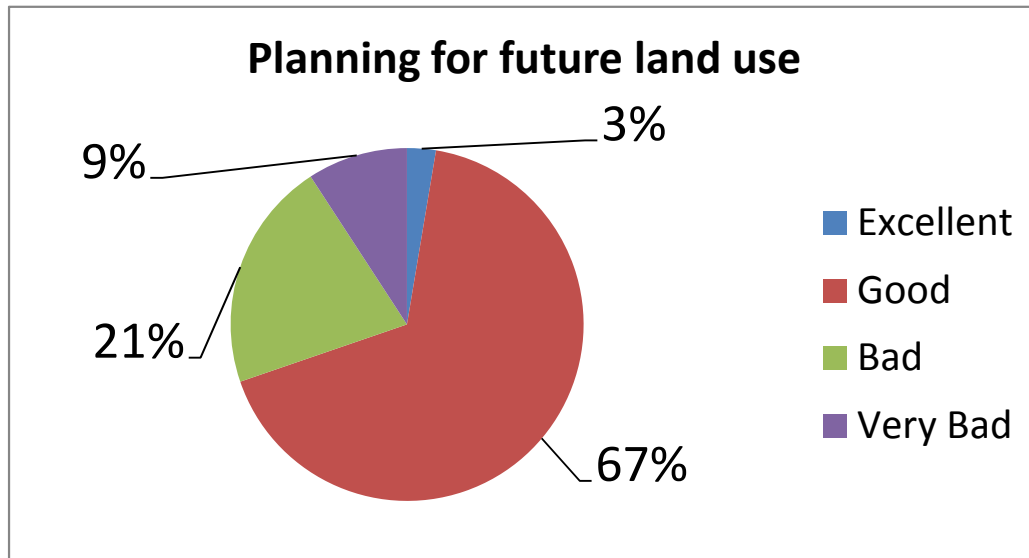
**How do you rate the quality of each of the following City Services?**

	Excellent	Good	Bad	Very Bad	Total
Street Lighting	13%	49%	26%	12%	100%



**How do you rate the quality of each of the following City Services?**

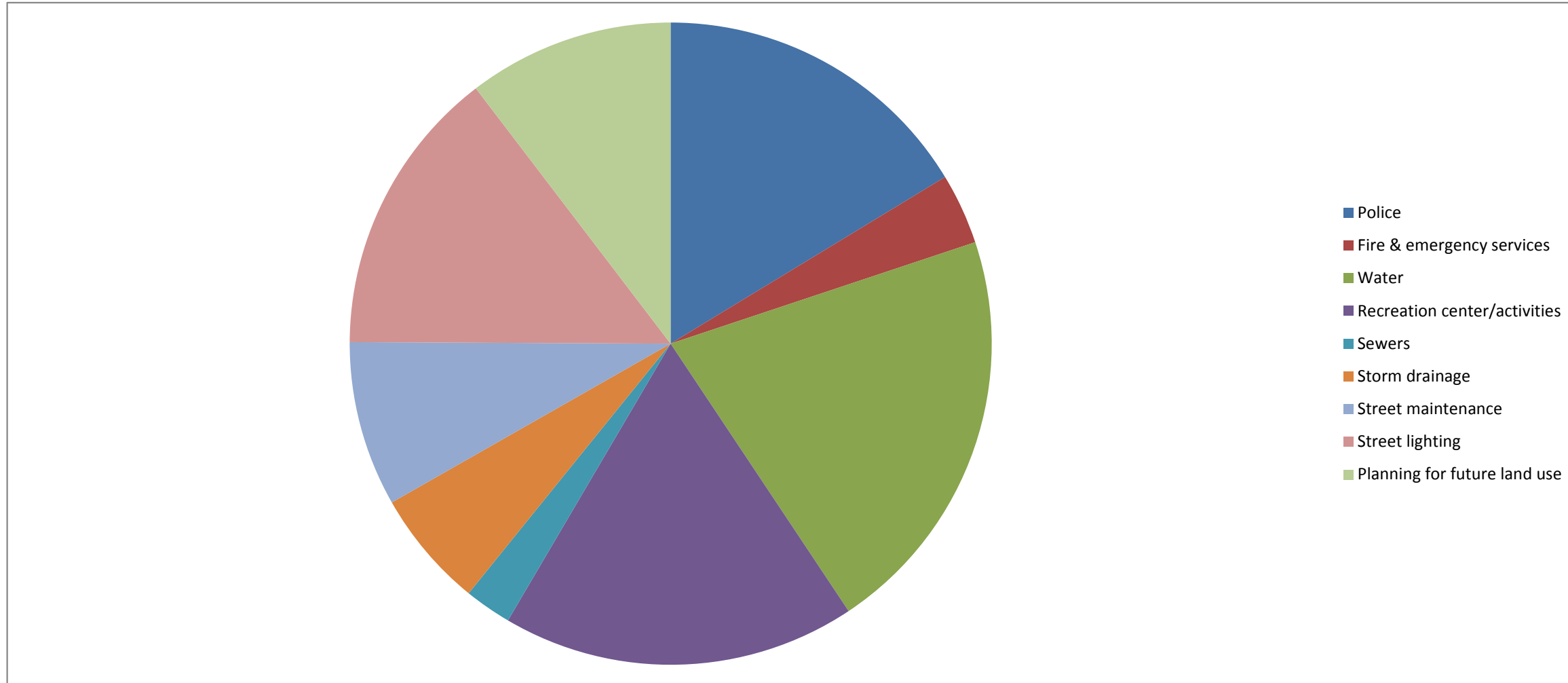
	Excellent	Good	Bad	Very Bad	Total
Planning for future land use	3%	67%	21%	9%	100%



**WHAT would you like to see improved with each of the following City Services?**

**Percent of Responses**

Police	47%
Fire & emergency services	10%
Water	60%
Recreation center/activities	51%
Sewers	7%
Storm drainage	17%
Street maintenance	24%
Street lighting	42%
Planning for future land use	30%



Responses for improvement	Police	Fire & Emergency Services	Water	Recreation Center/Activities	Sewers	Storm Drainage	Street Maintenance	Street Lighting	Planning for Future Land Use
1	More speed watch on East Second Street		Needs to be drinking quality.	Upgrade playground equipment and improve bike rides.		Upgrade all storm sewers.		Improve all M-52 lighting.	
2	Complete 24 hour coverage & faster response time		Remove rust, lime & debris						
3				Special transportation in the City for seniors to stores, restaurants, post office. Maybe some stores would deliver for a reasonable fee.					
4									
5			Whatever it took so everyone did not need a water softener.						
6			Better iron filtration and remove sulfur smell.						
7	Bring back 24-7; strong enforcement around schools & parks	New fire station.	Expand facility; improve quality at NE end of city.	Recreation center open; improve parks, cooperation with school.	Expand facilities to accommodate growth.	Expand facilities to accommodate growth.			Develop capital improvement program.
8			Replace old water mains.				Pave dirt roads.	Replace lousy street lights and take down year-round Christmas lights.	
9	In town, not outside of town.		Too many minerals. Iron needs to be removed. Clothes turn brown.	Need something for teens.		Bad drainage from streets. Water covers sidewalk and does not drain.	Snow needs to be pushed back farther on streets.		
10			Water quality. Tastes awful - make it better.	More information available. There are none - invent some.					Residential development - subdivisions have stopped growing.
11	More police personnel.	Get more firefighters.							
12	To see a police car on the road - very seldom.		Cleaner	More for older people.			More street paving.	More and brighter lighting. Needs to shine on sidewalks uptown.	Bring in more industry for more jobs.
13	Sunday police services.								
14	More active coverage. Control speeding on M-52, Lansing Road and	New trucks so current ones are not always in shop, and replacement of sunken hydrants.	Would prefer less rust, but know that may not be possible.	More activities and equipment for young kids (toddlers).		Could use improvements to stop flood issues. In Perry Oaks, water stands around the drains.	Need salting! Our street is an ice rink in the winter.	Some does need to be replaced, and some added.	
15	Bath Road.			More activities for the kids in the summer.	Upgrade.				Better planning for the future.
16			Good drinking water without the need for a water softener and in-home filter.				Need many more sidewalks.	Lighting on Main Street is okay, but very poor on all side streets.	
17	More police presence.								
18	Police, bad at first. But not present, and if they are, riding two people. One is all we need, we are not the D.			We need to better maintain the five parks. More for kids to do.					I don't know where land is and don't know planning.
19								More on side streets.	
20			More flushing.						
21				Have something for kids to do.				Need more.	

22		Our dentist says it needs more flouride.	We would like to see the city park updated with new and more play equipment.		We would like our road repaved.				
23		Get out the rust.			Fix crack in sidewalk.				
24									
25	Officers getting to know children and families in the area.	Take the rust out.	Organize more activities for young and old.			Replace lights in town. Take down Christmas lights during off season.			
26		Quality of drinking water at the schools.	Continue to promote activities to bring in people from surrounding areas.	Develop a maintenance and service replacement long-range plan whereby replacement is spread over a number of years to accommodate future budgets and revenues. Also seek out grants to offset costs.	Develop a maintenance and service replacement long-range plan whereby replacement is spread over a number of years to accommodate future budgets and revenues. Also seek out grants to offset costs.	Develop a maintenance and service replacement long-range plan whereby replacement is spread over a number of years to accommodate future budgets and revenues. Also seek out grants to offset costs.	Develop a maintenance and service replacement long-range plan whereby replacement is spread over a number of years to accommodate future budgets and revenues. Also seek out grants to offset costs.	Allow for different types of land use (development) by being flexible and promoting opportunities.	
27			More places for young kids to play.					More lighting; it is very dark at night.	
28			The basketball court next to IGA is very nice...possibly a dedicated place indoors?					Lights on sidewalk trees in town need to be restrung!	Sidewalks stretching down Bath Road.
29	I would like a cop to actually help me when I call them.								
30	Too much, not necessary.	Hard water.			Grade is too high around side street drains so water does not even go to them, but runs down the road to the lowest house.			We need more.	
31	Talk to residents when you see them.		Have more - make a walking/bike riding trail.						Put in a walking/bike riding trail to Owosso, Morrice or Haslett. If possible, toward Haslett/East Lansing to ultimately hook into the existing one.
32		Water you could drink.	What recreation center?						
33								Need a traffic light in center of town with the increased flow of traffic. Put at the intersection of Main and Second Streets.	
34			I like that the basketball court is highly visible - wish the park off Williams Street was too! We need better parks and a community center for exercise, and youth activities.						
35	They need to be here on the weekends.	Keep it by funding both police and fire.	Keep improving it.		Need to clean in Fall more.				Factory or business to bring in more citizens or to employ our current citizens.
36								New lighting.	
37			It is very rusty.						
38	Patrol speeding.		Still terrible with the plant.	We need high quality and attractive playgrounds for the community, like Williamston and East Lansing.				Take down Christmas lights outside of holidays.	Quit buying property for parking lots.
39			Better water quality	Crackdown on shady kids' vandalism of new park across from IGA, and put restrooms there.					



40		I wish to be able to drink the tap water. We buy bottled water to drink.	Pool.			Having the lights replaced when they burn out.	Allow more businesses to be built locally. We need more local resources.
41		Replace pipe lines on North end of Perry due to hard water; causes health risks (rust, iron, copper, lead), and ruins household fixtures even with a softener.					
42			More places more toddler play.				
43	We need to fund the police so we have 24/7 service - it needs to be a priority. Increase their pay!	Good job! To have new water treatment system for hard water.		Need to be updated in old city area.	Need to be updated in old city area.		Update and re-do zoning laws!!!
44		It is very hard.	We need a family recreation center. Open the school up for use, weight room and open gym. Give kids a place to go in the Summer.				
45						More crack sealing	Improve lighting on Main Street. Present lights do not seem to do much.
46	More police on duty, and enforce city ordinances.	Water pressure.	More activities for kids.				
47	Turn over to county (our chief fired).	Some way make it better. We cannot drink it. The rust ruins everything - appliances, and so on.	These are run over by bad kids again due to bad police work.				Could be better to bring in businesses and work for our Perry people.
48	Get rid of the police dogs.	Tastes terrible.	There is no recreation center.			Needs lots of work.	
49			There are no community center activities.				It would be nice to have a sidewalk from town to Perry Oaks either on Bath Road, where lots of families walk, or the trail to town.
50		Improve the taste.	There is one?				
51	We need to plan for emergencies when trains block the crossing.	We need to plan for emergencies when trains block the crossing.	I would like to not have to use a water softener.	Have lots of activities. Do we have a center?			Lighting is very bad when walking after dark.
52	More hours for police especially late and into the night.						
53		Water quality is awful. It is so hard that my dishwasher, dishes, and glasses have been ruined.	I did not know that we have a recreation center.				
54		Lower water rates.				Sidewalk repairs. Repair sink holes.	Remove lights from trees on Main Street in business section; it looks ugly and some lights are burned out. Fix lights.
55							

56		Calcium built up, with no change from last year. Why? This survey has not changed any from last year's survey. Were there any improvements and where?				People who live on corner lots should have the city come and clear corner sidewalks after snowplow comes through.	
57			Still lots of iron in it. Heavy chlorine taste, unfiltered.	I do not know of daily opportunities, just the annual ones.		Fix cracks and potholes.	One or two per block is insufficient on the residential side streets. More lights on the side streets.
58							
59	Start over.	Smells and tastes bad.		There is nothing.	No drainage at all in front of my house.	Streets are in poor shape.	Lighting is bad, and Main Street is really poor. Could be brighter and the trees downtown could use new lights; it looks bad when they burn out.
60	Someone to answer phones at police station when you call.						Is there a plan?
61	24/7 service.		Less iron.	More variety.	Better drainage.		
62	They are only visible on parade days and holidays.	Could use fire detector education/installation for proper service in every home.	Smells like too much chlorine or agent.	No public recreation center, trails or paths.		Poor grade on roads and curbs for drainage. Puddles develop, water freezes, and dirt and stone gathers. There are no concrete aprons for driveways, or ditches at curb.	
63	We do not need 24/7 coverage, or dogs.		Poor. We have terrible water. We should not be charged for city water; it is well water times 10 even with a new water softener.				New lighting for uptown's poor lighting.
64					Check more often for possible backups from tree roots and other causes.		
65	Better coverage during the night, and better traffic control on side streets.		Increase in pressure and better taste.	More activities for seniors.		Not all city streets are paved. Plow closer to curbs. I have to shovel five feet into the road.	The lights on Main Street are very dim and do not do much good. Residential streets need better lighting.
66				I did not know that Perry had a recreation center.	Clean them and remove snow so they do not ice dam.		Repair lights in Perry lakes subdivision. Main Street lights are poor.
67	24 hour coverage.		Still have rust in water.				
68	Back to 24/7 with 2 new full-time officers.		Rust and iron removed.				Either lower lights or stronger lights on M-52. Move elementary school to a new location. Self-sustaining improvements; thought to electric car charging stations.
69	Code enforcement.	Community training: first aid.	Information on conservation.	City softball.			Brighter uptown. Improve street lighting so when people come into Perry it is not so dark.
70							
71	More policemen.		Quality of water.	More recreation center for the young and seniors.			
72							Parks! Landscaping and aesthetics. A shopping plaza would be wonderful! Laingsburg has a P.A. system downtown for community events. They played Christmas music, which was very nice.

73	To be seen more.						Set a certain date for yard waste pickup and let residents know.		
74	Do no more cuts to them. Have more than one officer on duty on weekends.	Do no more cuts to them.	Get the floaties, small, taste and flouride out of the water. I cannot drink it; it makes me sick.	Hame more things for the youth and teens to do.	Keep them clean from leaves and debris.	Keep them clean from leaves and debris.	Keep the streets clean during the winter.	Need more lights on side streets.	No landfills.
75								Could improve the Main Street tree lighting. It looks okay, but would look better if you keep up on the tree growth plus adding more lights.	
76							Cloride three times a year. Less grading and less gas will pay for it.		
77	More coverage.		Better taste and more pressure.	Have something for all kids with no bullying		Appears okay as long as grates are clear.		Need more on side streets.	More business and jobs.
78	They need more money.		Very poor! Our water is rusty and foul. Nobody seems concerned, which makes me very angry.	It would be nice to have a recreation center and/or a family gymn center.				Need a lot more, especially near the school.	
79			Water quality.					More lighting.	
80	On patrol daily. Police should give tickets and not sit at the police station with cars running and wasting gas.		Do not drink it. Buy water, so do all of the people I know.						None in existence?
81			My water is so rusty.	Kids need more activities.					Another railroad crossing.
82				The more events, the better.				More downtown.	
83	24/7 coverage.		Less rust.	It would be nice to have a recreation center with a gymn and indoor walking like Williamston has.	Cheaper.				
84			For the water to not turn my laundry yellow.						
85			Cleaner water.						
86	Expand volunteer force.			Need a fitness center.			Tracks smoothed out.	Look into LED conversion of lights.	More green space.
87	We need a new chief and a more-people-friendly department.	The Fire Department seems to get anything they want without detailing a budget.	Water is not safe to drink.	We need more things for smaller children, and there is nothing for seniors.					I would like to see development of M-78. We do not need a roundabout off I-69!
88			Better filtered water. My water is very rusty. Every time I change a filter, there is gravel on the bottom. Our water is destroying my appliances.						
89			Yellowish water system.						
90	People are crossing over the double-yellow line and making left turns in opposite lanes at M-52 and Lansing Road, with no enforcement.		Rates?					Very poor visibility at night, and pedestrians cross when no crosswalk.	Do very best with best dollar value, and not raise taxes.
91			Do not have city water.			Taking care of the drains.	Chloride more often on dirt roads!	More in residential.	
92	24 hour patrol.						Would like more 4-way stops to slow side street traffic.		

93			Tennis courts.					
94						I do not like curbs at corners.		Lights are too far apart.
95								
96	Police to actually be on duty at 5am.		The water is awful; a lot of lime scale, and could use improvement. I do not drink it at all!	A community center and so on for the teens, so they are not just hanging around downtown all the time.				A family restaurant would be a very nice addition to Perry, and it is very much needed.
97	The number of hours and officers is too many, and does not appear to be needed.	Should be fully voluntary, or compensate per call or response; full time is not necessary.	Poor service for the money; have not noticed improvement as promised.	Community swimming pool. Downtown area and park should be promoted and utilized more. I am not aware of a recreation center.		Madison Street should have a railroad crossing.	The light on Watkins between Second and Third Streets does not work most of the time.	The house that was purchased as property investment should have been rented or leased to generate some income, rather than removed and demolished, at least for a trial period. Avoid moving city facilities further out; do not decentralize downtown.
98	Less sirens.					Eliminate problem areas where rain collects.		
99	Better control of AM speeders and reckless drivers on side streets.			Better maintenance of soccer, softball, parks field areas (grass, seating). Have not used.				Replace dim and broken lamps on side streets.
100	More coverage.							
101	24/7 department			regularly scheduled teen events.		Get to drain on corners of First and Watkins, and Second and Madison.		
102			Lower the bill; it is too high. Fowlerville is cheaper.					A nice park for grilling and kids to play.
103	More side streets patrolled.							Main Street lights need to be fixed.
104	Weekend coverage.							
105				Expand into school recreation system.				Careful.
106								Replace the porn store with a computer store.
107			Less rust.					
108	Pay them and stay updated.	Meet at a time for training other than Sunday church time.	Continue to test and treat for safety.	Diversify activities for kids and family, adult and retired, exercise offering at City Hall, and offer computer classes at the library, technology for grandparents. I have been looking for adult activities, like exercise and dance. Are there any? Improve advertising.	Check covers for safety.	Re-off information to public.	Fill potholes regularly.	Some very dark streets. Paint light post bases. Fix lights in the trees in the downtown area to look neat.
109								Ball fields, walking paths. Develop park by City Hall. Make an ice skating area. Promote Fall Festival with more vendors and activities.
110			Reduce iron and chlorine content.					Need more.
111								Ban any future bars, night clubs, strip clubs, adult book stores (which Perry now has a reputation for), topless clubs, "X" movie theaters, and so on.
112	No tasers. To not have police vehicles running while unattended.		Quality and iron content. I am concerned about the treatment methods: chlorine, flouride, clouramine.					Less dark neighborhood.

	113	More policemen and more hours.	Not sure about fire, but emergency services are quick, but my experience was that they did not know the capabilities of the different hospital emergency rooms.	Rust and hardness are still a problem.	Does Perry have bus services? Maybe we could get more information out to people. Also, improve Perry's website and get it up to date.					
	114								Could be better.	
	115				Would love to see a real recreation center with arts, activities and swimming pool.					
	116							Replace on Second Street.		
	117	Some police do not listen.								
Total Responses		55	12	70	60	8	20	28	49	35
Percent Response		47%	10%	60%	51%	7%	17%	24%	42%	30%

Positive responses	Police	Fire & Emergency Services	Water	Recreation Center/Activities	Sewers	Storm Drainage	Street Maintenance	Street Lighting	Planning for Future Land Use
1	They are very nice and pleasant.	They have good people.	Seems good - good taste.	That's good.	Okay.	Okay.	Okay.	Fine.	It is fine.
2	Nothing.	Nothing - they are great.	I don't know.	Okay.	Fine	Fine.	Fine.	Good.	Okay.
3	Okay as it exists today.	These are okay.	Okay.	Does not need improvement.	Fine.	Fine.	Good.	Okay.	Do not need.
4	The police seem very nice.	Okay.		Never used.	Good.	Good.	Okay.	Good enough.	I do not really care.
5	Is fine.	Good.		Do not need.	Okay.	Okay.	Good; they are doing their job.	Nothing.	Fine.
6	Never used.	Okay.			Don't know future needs.	Work fine in my neighborhood.	They just did part of my neighborhood - seems fine.	This is good.	
7	I think the police department is the right size.	No recommendations.			Work fine in my neighborhood.	None.	N/A	That is fine.	
8	Just stay good as you are!	They are okay.			These are good.	Okay.	DPW does a great job.		
9		Very good.			None.	Okay.	Okay.		
10		Good.			Okay.	Okay.	Okay.		
11		No suggestions.			Okay.		Good.		
12		Doing a good and fine job.			Okay.				
13		Needs no improvement.							
14		When you are the best, you don't need.							
Total Responses	8	14	3	5	12	10	11	7	5
Percent Response	57%	100%	21%	36%	86%	71%	79%	50%	36%

Please rate the following:	Excellent	Good	Bad	Very Bad
City use of tax dollars	15	72	15	4
Community events and festivals	37	83	7	1
City parks and playgrounds	14	68	33	10
Trail and sidewalk development	11	52	48	8
Parking downtown	13	77	24	6
Business Climate	11	78	24	6
Other	0	6	0	1

